



NIRA

National Identification and Registration Authority
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PUBLIC NOTICE

KAMPALA, 9th September 2020

TEMPORARY CLOSURE OF THE NIRA WAKISO OFFICE

The National Identification and Registration Authority (NIRA) would like to inform the public that following the screening tests conducted at our various offices, one (01) police personnel attached to the NIRA Wakiso District Office has tested positive for COVID-19 and is currently under case management.

As we manage the situation, the NIRA Wakiso District Office has been temporarily closed to avoid any possible further spread of infections and will be reopened to the public on **Wednesday 16th September 2020** once the premises have been disinfected in line with the Ministry of Health Guidelines.

While the office remains closed the following services will be suspended at the district:

- I. Issuance of National IDs
- II. Issuance of birth and death certificates
- III. Fresh registrations for National IDs
- IV. Replacement of lost, defaced and damaged National ID cards
- V. Correction of errors

Clients may however access all other services from any other NIRA office nearest to them **EXCEPT National ID card issuance for those who registered at the Wakiso office**. We wish to encourage our clients and members of the public to continue observing the COVID-19 SOPs and take the necessary precautionary measures stipulated by the Ministry of Health to reduce spread of infections, protect families and save lives.

For further information, clients can reach us through the following channels:

- a) NIRA Call Centre number **0800211700** (Toll free).
- b) The USSD Code ***216#** to track their applications and get their NINs.
- c) NIRA online platforms; Email info@nira.go.ug, Twitter **@NIRA-UG**, Web: www.nira.go.ug, Facebook: **nirauganda**

Management